

## **Application Form**

Type of issue:	Complaint	Claim	leliveries, or "Claim" in case of product shortages or quality
problems involving costs of		aunty problems to be addressed in the next a	enverses, or claim in case of produces nortages or quanty
Buyer: Contract No.:			
Delivery details (ra	ilway bill, bill of lad	ding) No. and date:	
Location: Barge#:			
Product:			
Product package:	Bulk	Big-Bags	Bags
Type of discrepancy	/: Defects i	n product or package	Errors in documents
	Shortage		
Date of product de	livery:		
Current location of	the product of ins	ufficient state:	
Any operations car	ried out with the p	roduct (sieving, mixing, transshi	pment, etc.):
Total quantity shipped (tons): Total quantity discharged (tons):			
Quantity of the product of insufficient state (tons):			
Description of the issue:			
Required actions a	nd / or decisions:		
Call a representative			
		actions with a product of insuffic	ient state
Investigate a problem and find out a reason  Compensation			
Product return			
Other actions (please indicate):			
Please list the documents confirming the non-conformity:			
Buyer's contact per	rson:		
Tel.:		Mobile:	
E-mail: Date:			

Please attach any available information confirming the issue (certificates, inspection reports, photo and video materials, etc.) This form should be send to quality@uralkali.com including your sales manager in copy of the e-mail.

## **URALKALI**

- 1.When filling in the Uralkali PJSC (hereinafter the "Company") product application form presented on this website (hereinafter the "Site"), you will be asked to submit the following information: last name, first name, patronymic, e-mail address, contact telephone number, name of the organization represented. The Company only uses your personal data to ensure the performance of the contract with entity that you represent and to deal with quality claims and/or requests pursuant to the terms of the applicable contract received from you and/or the entity that you represent.
- 2.Strictly on a 'need-to-know' basis the Company may supplement the data that you provide with other data that the Company obtains from our dealings with you, data which the Company receives from the entity that you represent or data from public databases, such as: personal identification number (passport or other ID number), job title, data about the relationships with legal entity, including your rights of representation and powers granted by your employer.
- 3.By submitting your personal data, you grant consent to the Company to process such data (until you withdraw the consent to processing your personal data or until the objectives of personal data processing are met) for the purposes of meeting by the Company of its obligations to you, providing reference information, evaluation and analysis of the Site performance, as well as taking appropriate actions on your requests regarding Company's products.
- 4.By submitting your personal data, you grant consent to the Company to conduct any actions (operations) with your personal data, performed with or without the use of automated equipment, including collection, recording, systematization, accumulation, storage, clarification (update, change), extraction, use, depersonalization, blocking, removal, and destruction, as required for the purposes of personal data processing as specified in clause 3.
- 5. You can withdraw consent to personal data processing at any time, by submitting an application in writing. You have the right to ask the Company to provide you with all the data it stores on you. You have the right to ask the Company to rectify, block, complete and/or delete your personal data, to restrict its use, and/or to port your data to another organization. You have the right to request additional information about the handling of your personal data. You also have the right to object to the processing of your personal data by the Company in some circumstances and, where we have asked for consent to process your personal data, to withdraw this consent. You may contact the Company by e-mail privacy@uralkali-trading.com (for non-Russian citizens), if you would like assistance with any of the aforementioned rights, or by e-mail uralkali@uralkali.com, if you are citizen of the Russian Federation. There are exceptions to these rights, however. For example, the Company may be able to retain data even if you withdraw your consent, where the Company can demonstrate that there is another legal basis to process your data.

6.In relation to your personal data, the Company shall take all necessary and sufficient precautions to comply with the requirements of Federal Law No. 152-FZ of 27.07.2006 "On Personal Data" and other applicable legislation of the Russian Federation, as well as EU General Data Protection Regulation № 2016/679 as of 27.04.2016 (GDPR).

7. When handling personal data, the Company shall take reasonable organizational and technical measures to protect your personal data against unauthorized or accidental access, destruction, alteration, blocking, copying, distribution of personal data, as well as any other illicit actions involving personal data.

8.By submitting personal data, you confirm that you are familiar with the Company's Personal Data Processing Policy.