GRI Tables 2015



Previous year

All the indicators included in the GRI table 2015 have been externally assured by the independent auditor (see Independent assurance report, p. 62).

Indicator	DESCRIPTION		DISCLOSURE LEVEL	REPORT SECTION/DESCRIPTION	ī	
STRATEGY A	AND ANALYSIS					
G4-1	Statement from the most senior decision-maker of the organization		Disclosed	Chairman's statement, CEO's statement		
G4-2	Description of key impacts, risks, and opportunities		Disclosed	Delivering on our strategy, Key performance indicators, Improving risk management, Chairman of the CSR Committee states Environmental protection, Health & safety, Our people, Our communities PJSC Uralkali in 2019		
COMPANY F	PROFILE					
G4-3	Name of the Company		Disclosed	Uralkali Public Joint Stock Company		
G4-4	Name of the Company Primary brands, products, and services		Disclosed	Business model, What is potash and why is it important Potash market overview, Operational review	,	
 Standard (pi Enriched car 	s main products are: ink and white) and granular mallite; lt (rock salt and industrial so					
G4-5	Location of headquarters		Disclosed	63 Pyatiletki St., Berezniki, Perm Krai,	Russian Federation, 618426	
G4-6	Countries where the organization operates, and names of countries where either the organization has significant operations or that are specifically relevant to the sustainability topics covered in the report		Disclosed	Our sales markets, Business model, Potash market overview, Export sales, Domestic sales		
G4-7	Nature of ownership and legal form		Disclosed	About this report		
G4-8	Markets served		Disclosed	Our sales markets, Potash market overview, Export sales, Domestic sales		
G4-9	Scale of the Company		Disclosed	About Uralkali, Our sales markets, Business model, Potash market overview, Export sales, Domestic sales, Operational review, Our people, Information for shareholders and investors, Consolidated financial statements		
G4-10	Breakdown of workforce		Disclosed	Our people		
HEADCOUNT,	PERSONS			GROUP	Uralkali PJSC	
		Reporting year		21,294	11,509	
Full-time		Previous year		20,796	11,255	
Don't time	Reporting year			54	15	
Part-time Previous year			49	14		
Dermonent and	Reporting year			20,516	10,96	
Permanent cor	Permanent contract Previous year			20,232	10,852	
Fixed-term con	ntract	Reporting year		778	549	
rincu-term con	ittact	Previous year		564	403	
White-collar		Reporting year		7,036	4,146	
······································		Previous year		6,825	4,086	
Blue-collar		Reporting year		14,258	7,363	
		-		40 0 - 4		

13,971

7,169

Indicator	DESCRIPTION	DISCLOSURE LEVEL	REPORT SECTION/DESCRIPTION			
G4-11	Percentage of total employees covered by collective bargaining agreements	Disclosed				
Ітем		Number of employees with signic collective labour agreemen				
			Previous year	REPORTING YEAR	Previous year	
Total, Uralkali PJSC		11,509	11,255	100	100	
Total, Group		20,058	19,944	94.2	96	

INDICATOR	DESCRIPTION	DISCLOSURE LEVEL	Report section/description
G4-12	Company's supply chain	Disclosed	Business model

The majority of the Company's suppliers are producers of manufacturing goods. Mining operations demand purchase of goods and services used in large-scale infrastructure projects, including heavy equipment, chemicals, fuel and lubricants, labour, explosives, vehicles and a whole range of other services.

The Company's main procurement categories include:

- The Company's main procurement categories include:

 1) Underground complex: conveyor units, spare parts and rollers for them; mining equipment; mining equipment spare parts; screw-type and expansion-unit anchoring; handling machinery; explosives and blasting agents.

 2) Surface complex: chemicals; preparation equipment; chemical equipment; filter core; boiler equipment and accessories; crushing and grinding machinery; surface equipment spare parts; heating equipment; chemicals and laboratory equipment.

 3) Transportation: railway transport; lock-and-seal devices, seals; containers, container loading materials; railway transport spare parts.

 4) Miscellaneous: high-voltage equipment; oils and lubricants; metal products; spare parts for imported equipment; imported equipment; conveyor belt.

G4-13	Significant changes during the reporting period regarding the Company's size, structure, ownership, or supply chain		Disclosed	On 24 appro receip respec sharel Inform	15 highlights 24 April and 24 August 2015, the Board of Directors decided to prove two programmes of buyback of shares and global depositary eipts of PJSC Uralkali, completed on 23 June and 22 October 2015, pectively. http://www.uralkali.com/ru/investors/shareholder_inf/ureholder_str/ ormation for shareholders and investors p://www.uralkali.com/upload/iblock/a24/Ustav_10_12_2015.pd			
G4-14	Whether and how the precautionary approach or principle is addressed by the Company		Disclosed	The G menta Gover with e for en waste units. enviro docur with o	Improving risk management The Group's activities are in strict compliance with its project documentation, including the environmental impact assessment section. Government experts have approved the documentation in accordance with environmental and sanitary legislation. In addition, the projects for emissions and pollutants, and projects for generation and limits on waste generation and storage are being developed for new production units. All of the projects are reviewed and agreed with the relevant environmental monitoring and protection authorities. All permissive documentation for operations is mandatorily obtained in accordance with current legislation. There is a timely industrial environmental control system installed for all units that impact the environment.			
G4-15	Externally developed economic, environmental and social charters, principles, or other initiatives to which the Company subscribes or which it endorses		Disclosed	ments	The Company voluntary provides its accounts, pursuant to the requirements of GRI G4 and CDP (Carbon Disclosure Project), thus supporting these initiatives.			
ITEM DATE OF APPROVAL		PARTICIPATING COUNTRIES		STAKEHOLDERS DEVELOP- ING AND MANAGING THE INITIATIVES	SUPPORT FORM			
The Carbon Dis	sclosure Project	PJSC Uralkali joined the project in 2012	America, Canada, Japan, Italy, Spain, Russia, France, Portugal, Germany, Austria, Switzerland, India, China, Turkey and others		CDP Worldwide, Registered Charity, London	Voluntary		

Indi	DISCLOSURI LEVEL		DISCLOSURE LEVEL	REPORT SECTION/DESCRIPTION		
G4-16	Memberships of associations and national or international advocacy companies		Disclosed	Chairman of the CSR Committee statement		
No.	No. Name of association/company the Company participates in:		PARTICIPATION IN MANAGEMENT	IN PROJECTS / SIGNIFICANT MED		CONSIDERS MEMBERSHIP TO BE STRATEGIC
1	Russian Association of Fertilizer Producers (RAFP)		Yes	Yes	Yes	Yes
2	Russian Union of Industrialists and Entrepreneurs		Yes	Yes	No	Yes
3	Russian	Chemists Union	No	Yes	Yes	Yes

Indicator	DESCRIPTION	DISCLOSURE LEVEL	REPORT SECTION/DESCRIPTION
MATERIAL A	ASPECTS AND BOUNDARIES IDENTIFIED		
G4-17	Entities included in the Company's consolidated financial statements or equivalent documents and coverage in GRI report	Disclosed	Consolidated financial statements
G4-18	Process for defining the report content and boundaries	Disclosed	Our priorities
G4-19	Material aspects identified	Disclosed	Our priorities
G4-20	Aspect boundaries within the Company	Disclosed	Our priorities, Stakeholder engagement
G4-21	Aspect boundaries outside the Company	Disclosed	Our priorities, Stakeholder engagement
G4-22	Restatements of information provided in previous reports	Disclosed	For the reporting year no restatements of information provided in previous reports
G4-23	Significant changes in the report scope and boundaries	Disclosed	About this report
RELATIONS	WITH STAKEHOLDERS		
G4-24	Stakeholder groups engaged by the Company	Disclosed	Stakeholder engagement
G4-25	Basis for identification and selection of stakeholders	Disclosed	Stakeholder engagement
G4-26	Approach to stakeholder engagement, including frequency of engagement by type and by stakeholder group	Disclosed	Stakeholder engagement
G4-27	Key topics and concerns raised through stakeholder engagement, and how the Company has responded	Disclosed	CEO's statement, Stakeholder engagement
GENERAL R	EPORT INFORMATION		
G4-28	Reporting period	Disclosed	01.01.2015-31.12.2015
G4-29	Date of most recent previous report	Disclosed	2015
G4-30	Reporting cycle	Disclosed	Annual
G4-31	Contact point for the report	Disclosed	Contacts Veronika Kryachko, Head of Investor Relations and Capital Markets, ir@msc.uralkali.com
G4-32	'In accordance' option the Company has chosen; GRI content index for the chosen option; Reference to the External Assurance Report	Disclosed	About this report, GRI table 2015, Independent Assurance Report
G4-33	Policy and current practice with regard to external assurance	Disclosed	Independent Assurance Report
CORPORAT	E GOVERNANCE		
G4-34	Governance structure of the Company, including committees of the highest governance body	Disclosed	Corporate governance, Management Board
G4-35	Process for delegating authority for economic, environmental and social topics from the highest governance body to senior executives and other employees	Disclosed	Corporate governance Clauses 13, 14, 15, 16, Section 9.3 of the Charter of PJSC Uralkali http://www.uralkali.com/upload/iblock/a24/Ustav_10_12_2015.pdf
G4-36	Whether the Company has appointed any executive-level position or positions with responsibility for economic, environmental or social topics, and whether post holders report directly to the highest governance body	Disclosed	http://www.uralkali.com/ru/about/management/
G4-37	Processes for consultation between stakeholders and the highest governance body on economic, environmental and social topics	Disclosed	Stakeholder engagement http://www.uralkali.com/ru/sustainability/our_approach/stake- holder_engagement/

Indicator	DESCRIPTION	DISCLOSURE LEVEL	REPORT SECTION/DESCRIPTION
G4-38	Composition of highest governance bodies and their committees	Disclosed	Corporate governance Executives and non-executives: http://www.uralkali.com/ru/about/board_of_directors/ http:// www.uralkali.com/ru/about/corporate_governance/board_commit- tees/ Independent members: http://www.uralkali.com/ru/about/board_of_directors/ Number of other senior positions, obligations of each official and nature of these obligations: http://www.uralkali.com/ru/about/corporate_governance/ board_committees/ http://www.uralkali.com/upload/iblock/1cd/ KVART_OTCHET_3_2015.pdf http://www.uralkali.com/ru/investors/ reporting_and_disclosure/#hash_tab_3 Competences related to the economic, environmental and social impact of the Company: http://www.uralkali.com/upload/iblock/e03/CSR_19.12.2013.pdf
G4-39	Whether the chair of the highest governance body is also an executive officer	Disclosed	Corporate governance The chair of the highest governance body is not an executive officer
G4-40	Nomination and selection processes for the highest governance body and its committees, and the criteria used for nominating and selecting governance body members	Disclosed	Corporate governance
G4-41	Processes for the highest governance body to ensure conflicts of interests are avoided and managed	Disclosed	Corporate governance Regulations on procedure for corporate conflict resolution at Uralkali PJSC http://www.uralkali.com/ru/about/corporate_governance/regulatory_documents/konf_poryadok/ • Information on conflict of interests is disclosed to stakeholders, including information about cross-board membership, cross-shareholding with suppliers and other stakeholders, existence of controlling shareholder, and affiliated persons. • A controlling shareholder is a shareholder directly or indirectly holding more than 50% of Company's voting shares
G4-42	The role of the highest governance body and senior executives in setting purpose, values and strategy	Disclosed	Corporate governance Clauses 1 and 2, Section 9.3 and Section 10.9 of the Charter of PJSC Uralkali http://www.uralkali.com/upload/iblock/a24/ Ustav_10_12_2015.pdf
G4-43	Measures taken to develop and enhance the highest governance body's collective knowledge of economic, environmental and social topics	Disclosed	Corporate governance
G4-45	The role of the Board of Directors in the identification and management of economic, environmental and social impacts, risks and opportunities	Disclosed	Corporate governance Risk Management and Internal Control Policy http://www.uralkali.com/upload/ iblock/a47/Politika_risk_11.09.2012.pdf Clause 36, Section 9.3 of the Charter of PJSC Uralkali http://www. uralkali.com/upload/iblock/a24/Ustav_10_12_2015.pdf The Regulations on the Audit Committee http://www.uralkali.com/ upload/iblock/180/CPA_24.08.2015.pdf The Board of Directors approves PJSC Uralkali's policies and acts in accordance with them: Anti-corruption policy http://www.uralkali.com/upload/iblock/5bb/Anti-corruption_pol- icy_120814.pdf Main principles of the global anti-monopoly policy http://www.uralkali.com/upload/iblock/1dc/antimon_10.09.2013.pdf The Code of Corporate Culture http://www.uralkali.com/upload/doc/codex_new_16122014.pdf Corporate social responsibility policy http://www.uralkali.com/upload/iblock/560/Ensocpol_ru.pdf HSE policy http://www.uralkali.com/ru/sustainability/our_approach/policies/ The Code of Corporate Culture and PJSC Uralkali's policies http:// www.uralkali.com/ru/about/corporate_governance/regulatory_docu- ments/
G4-46	The role of the Board of Directors in reviewing the risk management processes for economic, environmental and social topics	Disclosed	Corporate governance Risk Management and Internal Control Policy http://www. uralkali.com/upload/iblock/a47/Politika_risk_11.09.2012.pdf Clause 36, Section 9.3 of the Charter of PJSC Uralkali http:// www.uralkali.com/upload/iblock/a24/Ustav_10_12_2015.pdf The Regulations on the Audit Committee http://www.uralkali.com/ upload/iblock/180/CPA_24.08.2015.pdf The Regulations on the Board of Directors http://www.uralkali.com/upload/iblock/b8f/ pologenie_SD_10.08.2015.pdf

INDICATOR	DESCRIPTION	DISCLOSURE LEVEL	REPORT SECTION/DESCRIPTION
G4-47	The frequency of the Board of Directors' review of sustainability impacts, risks, and opportunities	Disclosed	Quarterly. CEO quarterly report, Clause 42, Section 9.3 of the Charter of PJSC Uralkali http://www.uralkali.com/upload/iblock/a24/Ustav_10_12_2015.pdf Audit Committee quarterly meeting http://www.uralkali.com/upload/iblock/180/CPA_24.08.2015.pdf Corporate Social Responsibility Committee quarterly meeting http:// www.uralkali.com/upload/iblock/e03/CSR_19.12.2013.pdf
G4-48	The highest committee or position to formally approve this report and its materiality review	Disclosed	Corporate governance The Board of Directors approves the English version of the annual report in accordance with Clause 35, Section 9.3 of the Charter of PJSC Uralkali and pre-approves the annual report in Russian in accordance with Clause 8, Section 9.3 of the Charter of PJSC Uralkali. The annual general meeting approves the annual report in accordance with Clause 10, Section 8.5 of the Charter of PJSC Uralkali. http://www.uralkali.com/upload/iblock/a24/Ustav_10_12_2015.pdf
G4-49	Process for communicating critical concerns to the highest governance body	Disclosed	Regular reports from the CEO - the Charter of PJSC Uralkali http://www.uralkali.com/upload/iblock/a24/Ustav_10_12_2015.pdf Reports from the chairmen of Committees of the Board of Directors - Appointments and Remuneration Committee http://www.uralkali.com/upload/iblock/08a/CNV_19.12.2013.pdf , Corporate Social Responsibility Committee http://www.uralkali.com/upload/iblock/e03/CSR_19.12.2013.pdf, Investment and Development Committee http://www.uralkali.com/upload/iblock/6d2/CIR_19.12.2013.pdf, Audit Committee http://www.uralkali.com/upload/iblock/180/CPA_24.08.2015.pdf, Information Policy Regulation http://www.uralkali.com/upload/iblock/341/Pologenie_inf_pol_19.12.2013.pdf
G4-51	Remuneration policies for the Board of Directors and senior executives	Disclosed	Corporate governance Remuneration of the members of the Board of Directors shall be defined pursuant to the Regulation on Remuneration and Reimbursement of the Members of the Board of Directors http://www.uralkali.com/upload/iblock/d0b/Pologenie_ voznagr_10.12.2015.pdf The Company adopted a performance management system. The KPIs are set annually. The Appointments and Remuneration Committee considers and advises on the approval of KPIs for senior executives; the Board of Directors approves KPIs for the CEO and Company Secretary upon the Committee's advice. KPIs for functional executives mandatorily include specific indicators related to the area of activity headed by the top manager. http://www.uralkali.com/ru/about/management/remuneration/index.php; http://www.uralkali.com/about/management/remuneration/
G4-52	Process for determining remuneration	Disclosed	Corporate governance Section 2 of the Regulation on Remuneration and Reimbursement of the Members of the Board of Directors of PJSC Uralkali http://www.uralkali.com/upload/iblock/d0b/Pologenie_ voznagr_10.12.2015.pdf
ETHICS ANI	D GOOD FAITH		
G4-56	Values, principles, standards and norms of behaviour, such as codes of conduct and codes of ethics	Disclosed	Chairman of the CSR Committee statement Our people

[•] Work on the Code began in 2007 with defining the mission, vision and values. It then progressed to a detailed description of corporate values and rules of conduct and co-operation. This process involved employees from all structural divisions of the Company and its affiliates. The Company adopted the Code of Corporate Culture in November 2010, and it came into force in January 2011. After the conclusion of the legal incorporation of two companies, the new employees became subject to the Code, and in July 2012 a section on relations with stakeholders was added to it. In 2013, the Company put forward a new value for discussion. On 10 January 2014, the revised Code of Corporate Culture came into force. In 2015, during face-to-face sessions with employees, new values were discussed and adopted. Current version of the document will be released no earlier than in 2016, following its revision and completion.

• Seminars on the Code of Corporate Culture are conducted annually, the target audience being linear management. In 2015, 86 employees attended the seminars.
• Uralkali's Head of Internal Communications is coordinating the Code implementation system in PJSC Uralkali and the Group.

Indicator	DESCRIPTION	DISCLOSURE LEVEL	REPORT SE	EPORT SECTION/DESCRIPTION			
CATEGORY:	FINANCIAL						
EC1	Direct economic value generated distributed	and	Disclosed	Key performa	nce indicators		
MAIN COMPON	NENTS (THOUSANDS, DOLLARS)					Total Group	
					REPORTING YEAR	Previous year	
Direct econom	ic value generated, including				3,160,031	3,585,422	
Revenue					3,123,302	3,559,292	
Revenue from f	inancial investments				36,368	24,364	
Revenue from t	angible asset sales				0	1,766	
Revenue from i	ntangible asset sales				0	0	
Economic valu	e distributed, including				1,509,105	2,370,553	
Operating costs					882,127	1,353,661	
Salaries					230,950	338,294	
Other employee benefits				2,058		9,123	
Payments to capital providers				311,225		577,846	
Government payments					63,227		
Investments in	Investments in local communities				6,876	28,401	
Non-distributed economic value				1,650,926 1,214,86			
Indicator			DISCLOSURE LEVEL	REPORT SECTION/DESCRIPTION			
EC3	Coverage of defined benefit plan	obligation	Disclosed	Consolidated financial statement, Note 31 Obligations for post-employment benefits		penefits	
PROGRAMME NAME	PROGRAMME CONDITIONS	PROGRAMME	OBJECTIVES	Number of members	PENSION AMOUNT	PROGRAMME PLANS FOR 2016	
Attention and Care programm	Attention and Care programme Openending on the length of employment at the enterprise and place of residence Welfare of retired URALKAL employees		red URALKALI Group	9,500	Depending on length of employment – from 410 to roubles per quarter	54,000,000 roubles 940 for 2016	
Non-state pension provisi programme	ension provision for retired employees of employees, workers with critical skills		orkers with critical skills expansion of standard enefits); ighly skilled employees	147	From 500 to 1,500 roubles a month (depending on the position at the time of retirement)	Changes are not provided for	
Indicator			DISCLOSURE LEVEL	Report section/description			
EC7	Development and impact of infra investments and services support		Disclosed	Our commun	Our communities PJSC Uralkali in 2015		

Indicator	DESCRIPTION	DISCLOSURE LEVEL	Report section/d	ESCRIPTION	
CATEGORY:	ENVIRONMENTAL				
EN3	Energy consumption within the Company	Disclosed	Environmental protection	on	
		I	PJSC URALKALI TOTAL		GROUP TOTAL
		REPORTING YEAR	Previous year	REPORTING YEAR	PREVIOUS YEAR
Consumption	of non-renewables, GJ	21,458,701	22,113,338	21,895,967	22,519,663
Natural gas		17,940,482	18,874,698	17,995,576	18,920,252
Associated petr	Associated petroleum gas		2,617,450	2,767,371	2,617,450
Diesel fuel oil		343,371	244,177	646,677	535,626
Petrol		1,381	1,639	80,246	70,961
Other fuels		406,097	375,375	406,097	375,375
Energy (electricity and heat) purchased for internal consumption, GJ		5,176,114	5,799,579	5,314,361	5,952,477
Electrical power	er	5,118,267	5,502,466	5,229,561	5,615,060
Heating energy	Heating energy		297,113	84,800	337,417
Energy transfe	erred to external consumers, GJ				
Electrical power	er generated using non-renewable energy sources*	70,384	68,598	70,384	68,598
Heating energy	generated using non-renewable energy sources	749,946	878,098	749,946	878,098

The volume of associated gas used totalled 2,767,371 gi or 70.9 million m³.

Total energy consumption

25,884,869

27,034,819

26,460,382

27,594,042

(consumers co	onclude direct e	nergy supply contracts with er	nergy-supplying companie	s).			
Indicator	DESCRIPTIO)N	DISCLOSURE LEVEL	REPORT SECTION/DESCRIPTION			
EN5	Energy intensi	ty	Disclosed	Environmental protection			
Ітем			MEASUREMENT UN	IIT	PJ	SC Uralkalı Total	
					REPORTING YEAR	Previous year	
Gas		cubic m/tonne		46	45.2		
Electric power		kWh/tonne	kWh/tonne		142		
Energy intensit	y is calculated as	s the ratio of energy consumed to	o the volume of output.				
Indicator	DESCRIPTION		DISCLOSURE LEVEL	Report section/description			
EN6	Reduction of e	nergy consumption	Disclosed	Environmental protection	on		
Ітем		MEASUREMENT UNIT	I	PJSC URALKALI TOTAL		GROUP TOTAL	
			REPORTING YEAR	Previous year	REPORTING YEAR	Previous year	
Gas Electric power			286,474	241,091	286,474	241,091	
		GJ	367,556	216,493	368,347	218,067	
D 1 :		was due to the implementation of	6. 1 . 1 . 1				

Indicator	DESCRIPTION		DISCLOSURE LEVEL	· ·				
EN8	Total water wi	ithdrawal by source	Disclosed	Environmental protectio	n			
Ітем		MEASUREMENT UNIT	F	PJSC URALKALI TOTAL		GROUP TOTAL		
			REPORTING YEAR	Previous year	REPORTING YEAR	PREVIOUS YEAR		
Total volume of water withdrawn from sources*, including: From surface reservoirs, including swamps, rivers and lakes			22,917	25,651	39,091	40,558		
			16,825	19,036	16,825	19,036		
From undergro	ound reservoirs	thousand cubic m	3,526	3,794	19,658	18,660		
Rainwater colle stored by the C			1,641	1,564	1,641	1,564		
Wastewater fro	om other		0	0	0	0		
Municipal and supplies	other water		924	1,257	967	1,298		
Indicator			DISCLOSURE LEVEL	REPORT SECTION/D	ESCRIPTION			
EN9	Water sources significantly affected by withdrawal of water		Disclosed	The Company has three water intake points from surface sources, including: BKPRU-2 intake (Verkhne-Zyryanskoye water reservoir, source volume – 13 million cubic m); BKPRU-4 intake (Verkhne-Zyryanskoye water reservoir, source volume – 13 million cubic m); SKRU-2 intake (Kama River reservoir, source volume – 12.2 million cubic m). The water sources are not on the list of protected territories.				
EN10	Percentage an and reused	d total volume of water recycled	Disclosed	Environmental protection				
Ітем		MEASUREMENT UNIT	I	GROUP TOTAL				
			REPORTING YEAR	Previous year	REPORTING YEAR	Previous year		
Direct CO2 em (scope 1)	nissions		1,219.9	1,254.2	1,251.1	1,278.4		
Indirect CO2 er (scope 2)	missions	thousand tonnes	498.9	559.0	512.2	573.8		
TOTAL			1,718.9	1,813.3	1,763.3	1,852.1		
Direct and indi	rect CO2 emissi	ons are calculated according to the	IPCC Guidelines for Natio	onal Greenhouse Gas Inver	ntories.			
Indicator	DESCRIPTION	DN	DISCLOSURE LEVEL	Report section/description				
EN21	NOx, SOx, and	d other significant air emissions	Disclosed	Environmental protection	on			
Ітем		MEASUREMENT UNIT	I	PJSC URALKALI TOTAL		GROUP TOTAL		
			REPORTING YEAR	Previous year	REPORTING YEAR	PREVIOUS YEAR		
Solid			2.00	1.80	2.05	1.85		
Sulphur dioxid			0.42	0.38	0.43	0.39		
Carbon monoxide (CO)			1.31	1.30	1.40	1.38		
Nitrogen oxide to NO2)		thousand tonnes	1.28	1.33	1.67	1.69		
Volatile organ	ic compounds		0.06	0.07	0.16	0.14		
(VOC)								
Other gaseous	s and liquid		0.04	0.03	0.05	0.04		

Indicator	DESCRIPTION	DISCLOSURE LEVEL	REPORT SECTION/DI	ESCRIPTION	
EN22	Total water discharge by quality and destination	Disclosed	Environmental protectio	n	
No.	TOTAL WATER DISCHARGE IN CUBIC	р	JSC Uralkali Total		GROUP TOTAL
	METRES PER YEAR INTO WATER BODIES (THOUSAND CUBIC M/YEAR) DIVIDED INTO:	REPORTING YEAR	Previous year	REPORTING YEAR	Previous year
TOTAL by trea	atment method				
1	Biological treatment	380.9	386.1	5,598.9	6,049.4
2	Mechanical treatment	10,961.8	10,611.9	15,278.6	15,003.9
3	Physical and chemical treatment	0	0	75.4	80.1
4	No treatment	0	0	0	C
by water body	destination				
1	Lenva River	1,205.5	1,239.9	1,205.5	1,239.9
2	Bygel River	15.8	15.6	15.8	15.6
3	Kama River	7,973.3	7,448.4	7,973.3	7,448.4
4	Chornaya River	-	0	-	0
5	Popovka River	227.4	247.8	227.4	247.8
6	Usolka River	1,920.7	2,046.3	2,043.7	2,155.5
7	Part of Kama water reservoir (Glotikha Gulf)	0	0	4,316.9	4,392
8	Neva Bay of the Gulf of Finland (BAL/N. BAY)	0	0	75.4	80.1
Total amount cubic m/year	of wastewater reused by other enterprises,	0	0	0	C
Indicator	DESCRIPTION	DISCLOSURE LEVEL	Report section/di	ESCRIPTION	
EN23	Total weight of waste by type and disposal method, thousand tonnes	Disclosed	Environmental protection	n	
SUBSTANCE		F	PJSC Uralkali Total		GROUP TOTAL
		REPORTING YEAR	Previous year	REPORTING YEAR	PREVIOUS YEAR
Hazard class I	-IV				
Waste at the be	eginning of the year	0.0			
Waste generati		0.0	0.0	0.0	0.0
	on	5.4	0.0 27.4	0.0 6.2	
Waste utilisation					28.
Waste utilisation Waste neutralis	on	5.4	27.4	6.2	28.
Waste neutrali	on	5.4	0.0	6.2 0.0	28. 0.0 0.0
Waste neutrali	on sation to other enterprises:	5.4 0.0 0.0	27.4 0.0 0.0	6.2 0.0 0.0	28. 0.0 0.1 28.0
Waste neutralis Waste transfer	on sation to other enterprises: on	5.4 0.0 0.0 5.4	27.4 0.0 0.0 27.4	6.2 0.0 0.0 6.1	28. 0.0 0.0 28.0
Waste neutralis Waste transfer – for utilisatio	on sation to other enterprises: on	5.4 0.0 0.0 5.4 0.2	27.4 0.0 0.0 27.4 0.1	6.2 0.0 0.0 6.1 0.4	28. 0.0 0.0 28.0 0.3 21.0
Waste neutralis Waste transfer – for utilisatio – for neutralisa – for storage	on sation to other enterprises: on	5.4 0.0 0.0 5.4 0.2	27.4 0.0 0.0 27.4 0.1 21	6.2 0.0 0.0 6.1 0.4 0.3	28.3 0.0 0.0 28.0 0.3 21.0
Waste neutralis Waste transfer for utilisatio for neutralisa for storage for disposal	on sation to other enterprises: on	5.4 0.0 0.0 5.4 0.2 0.2 0.0	27.4 0.0 0.0 27.4 0.1 21 0.0	6.2 0.0 0.0 6.1 0.4 0.3 0.0	28. 0.0 0.0 28.0 0.3 21.0 0.6
Waste neutralis Waste transfer for utilisatio for neutralisa for storage for disposal	sation to other enterprises: in ation at dumps (burial) at facilities operated by the Company	5.4 0.0 0.0 5.4 0.2 0.2 0.0 5.0	27.4 0.0 0.0 27.4 0.1 21 0.0 6.3	6.2 0.0 0.0 6.1 0.4 0.3 0.0 5.4	28.3 0.0 0.0 28.6 0.3 21.0 0.0
Waste neutralis Waste transfer for utilisatio for neutralisa for storage for disposal Waste disposal	sation to other enterprises: n ntion at dumps (burial) at facilities operated by the Company	5.4 0.0 0.0 5.4 0.2 0.2 0.0 5.0	27.4 0.0 0.0 27.4 0.1 21 0.0 6.3 0.0	6.2 0.0 0.0 6.1 0.4 0.3 0.0 5.4 0.0	28. 0.0 28. 0.3 21.0 0.0 6.1
Waste neutralis Waste transfer for utilisatio for neutralisa for storage for disposal Waste disposal Waste at year-6 Hazard class V	sation to other enterprises: n ntion at dumps (burial) at facilities operated by the Company	5.4 0.0 0.0 5.4 0.2 0.2 0.0 5.0	27.4 0.0 0.0 27.4 0.1 21 0.0 6.3 0.0	6.2 0.0 0.0 6.1 0.4 0.3 0.0 5.4 0.0	28 0.0 0 28.0 0 21 0 0 0 0 0 0 0 0
Waste neutralis Waste transfer for utilisatio for neutralisa for storage for disposal Waste disposal Waste at year-e Hazard class V	sation to other enterprises: in attion at dumps (burial) at facilities operated by the Company end //	5.4 0.0 0.0 5.4 0.2 0.2 0.0 5.0 0.0	27.4 0.0 0.0 27.4 0.1 21 0.0 6.3 0.0	6.2 0.0 0.0 6.1 0.4 0.3 0.0 5.4 0.0	28.7 0.0 0.0 28.0 0.3 21.0 0.0 6.7 0.0
Waste neutralis Waste transfer for utilisatio for neutralisa for storage for disposal Waste disposal Waste at year-6 Hazard class V Waste at the b Waste general	sation to other enterprises: In attion at dumps (burial) at facilities operated by the Company end If the designing of the year titon	5.4 0.0 0.0 5.4 0.2 0.2 0.0 5.0 0.0 5.0 0.0	27.4 0.0 0.0 27.4 0.1 21 0.0 6.3 0.0 0.0	6.2 0.0 0.0 6.1 0.4 0.3 0.0 5.4 0.0 0.0	0.0 28.1 0.0 28.1 0.3 21.0 0.0 6.7 0.0 540,870.5 34,745.2
Waste neutralis Waste transfer for utilisatio for neutralisa for storage for disposal Waste disposal Waste at year-c Hazard class V Waste at the b Waste general	sation to other enterprises: n ation at dumps (burial) at facilities operated by the Company end V seginning of the year tion	5.4 0.0 0.0 5.4 0.2 0.2 0.0 5.0 0.0 5.0 0.0 31,267.4	27.4 0.0 0.0 27.4 0.1 21 0.0 6.3 0.0 0.0	6.2 0.0 0.0 6.1 0.4 0.3 0.0 5.4 0.0 0.0 555,112.2 31,290.0	28.1 0.0 0.1 28.0 0.2 21.0 0.0 6.7 0.0 540,870.5 34,745.2 10,432.7
Waste neutralis Waste transfer for utilisatio for neutralisa for storage for disposal Waste disposal Waste at year-e Hazard class V Waste at the b Waste generat Waste utilisati	sation to other enterprises: in attion at dumps (burial) at facilities operated by the Company end y enginning of the year tion ion isation	5.4 0.0 0.0 0.0 5.4 0.2 0.2 0.0 5.0 0.0 0.0 555,112.2 31,267.4 11,236.6 0.0	27.4 0.0 0.0 27.4 0.1 21 0.0 6.3 0.0 0.0 540,870.5 34,739.6 10,432.7 0.0	6.2 0.0 0.0 6.1 0.4 0.3 0.0 5.4 0.0 0.0 565,112.2 31,290.0 11,252.3 0.0	28 0.0 0.0 28.0 0 21.0 0.0 6 0.0 540,870 34,745 10,432 0.0
Waste neutralis Waste transfer for utilisatio for neutralisa for storage for disposal Waste disposal Waste at year-6 Hazard class V Waste at the b Waste general Waste utilisati Waste neutral	sation to other enterprises: In strion at dumps (burial) at facilities operated by the Company end If the seginning of the year trion ion isation r to other enterprises:	5.4 0.0 0.0 0.0 5.4 0.2 0.2 0.0 5.0 0.0 0.0 5.0 0.0 1.22 31,267.4 11,236.6 0.0 63.8	27.4 0.0 0.0 27.4 0.1 21 0.0 6.3 0.0 0.0 540,870.5 34,739.6 10,432.7 0.0 65.2	6.2 0.0 0.0 0.0 6.1 0.4 0.3 0.0 5.4 0.0 0.0 55.4 0.0 0.0 11,252.3 0.0 86.4	28. 0.0 0.0 28.0 0.0 21.0 0.0 6.0 0.0 540,870.0 34,745.0 10,432.0 0.0 70.0
Waste neutralis Waste transfer for utilisatio for neutralisa for storage for disposal Waste disposal Waste at year-o Hazard class V Waste at the b Waste general Waste utilisati Waste neutral Waste transfer for utilisatio	sation to other enterprises: n at dumps (burial) at facilities operated by the Company end / enginning of the year tion ion isation r to other enterprises:	5.4 0.0 0.0 5.4 0.2 0.2 0.0 5.0 0.0 5.0 0.0 565,112.2 31,267.4 11,236.6 0.0 63.8 33.0	27.4 0.0 0.0 0.0 27.4 0.1 21 0.0 6.3 0.0 0.0 540,870.5 34,739.6 10,432.7 0.0 65.2 33.5	6.2 0.0 0.0 0.0 6.1 0.4 0.3 0.0 5.4 0.0 0.0 5.4 0.0 11,252.3 0.0 86.4 54.5	28.1 0.0 0.1 28.0 0.2 21.0 0.0 6.7 0.0 540,870.5 34,745.2 10,432.7 0.0 70.6 38.6
Waste neutralis Waste transfer for utilisatio for neutralisa for storage for disposal Waste disposal Waste at year-e Hazard class V Waste at the b Waste generat Waste utilisati Waste neutral Waste transfer for utilisatio for neutralis	sation to other enterprises: n at dumps (burial) at facilities operated by the Company end / enginning of the year tion ion isation r to other enterprises:	5.4 0.0 0.0 5.4 0.2 0.2 0.0 5.0 0.0 5.0 0.0 565,112.2 31,267.4 11,236.6 0.0 63.8 33.0 0.0	27.4 0.0 0.0 27.4 0.1 21 0.0 6.3 0.0 0.0 540,870.5 34,739.6 10,432.7 0.0 65.2 33.5 0.0	6.2 0.0 0.0 0.0 6.1 0.4 0.3 0.0 5.4 0.0 0.0 565,112.2 31,290.0 11,252.3 0.0 86.4 54.5 0.0	28 0.0 0.0 28.0 0.1 21.0 0.0 6 540,870 34,745 10,432 0.0 70 38 0.0
Waste neutralis Waste transfer for utilisatio for neutralisa for storage for disposal Waste disposal Waste at year-c Hazard class V Waste at the b Waste generat Waste utilisati Waste neutral Waste transfer for utilisatio for neutralis for storage	sation to other enterprises: In strion at dumps (burial) at facilities operated by the Company end I seginning of the year tion ion isation r to other enterprises: on station	5.4 0.0 0.0 0.0 5.4 0.2 0.2 0.0 5.0 0.0 0.0 55.0 0.0 0.0 63.8 33.0 0.0	27.4 0.0 0.0 0.0 27.4 0.1 21 0.0 6.3 0.0 0.0 540,870.5 34,739.6 10,432.7 0.0 65.2 33.5 0.0	6.2 0.0 0.0 0.0 6.1 0.4 0.3 0.0 5.4 0.0 0.0 565,112.2 31,290.0 11,252.3 0.0 86.4 54.5 0.0 0.0	28.: 0.0 0.0 28.0 0.3 21.0 0.0 6.: 0.0 540,870.: 34,745.: 10,432.: 0.0 38.8 0.0
Waste neutralis Waste transfer for utilisatio for neutralisa for storage for disposal Waste disposal Waste disposal Waste at year-6 Hazard class V Waste at the b Waste general Waste utilisatio for neutralis for neutralis for storage for disposal Waste disposal	sation to other enterprises: In strion at dumps (burial) at facilities operated by the Company end V seginning of the year tion ion isation r to other enterprises: on sation at dumps (burial) at facilities operated by the Company (for	5.4 0.0 0.0 5.4 0.2 0.2 0.0 5.0 0.0 5.0 0.0 565,112.2 31,267.4 11,236.6 0.0 63.8 33.0 0.0	27.4 0.0 0.0 27.4 0.1 21 0.0 6.3 0.0 0.0 540,870.5 34,739.6 10,432.7 0.0 65.2 33.5 0.0	6.2 0.0 0.0 0.0 6.1 0.4 0.3 0.0 5.4 0.0 0.0 565,112.2 31,290.0 11,252.3 0.0 86.4 54.5 0.0	28 0.0 0.0 28.0 0.1 21.0 0.0 6 540,870 34,745 10,432 0.0 70 38 0.0 0.0
Waste neutralis Waste transfer for utilisatio for neutralisa for storage for disposal Waste disposal Waste disposal Waste at year-6 Hazard class V Waste at the b Waste general Waste utilisatio for neutralis for neutralis for storage for disposal Waste disposal	sation to other enterprises: In attion at dumps (burial) at facilities operated by the Company end If the segment of the year tion ion isation If to other enterprises: In attion at dumps (burial) at at facilities operated by the Company (for early state) and slime dumps)	5.4 0.0 0.0 5.4 0.2 0.2 0.0 5.0 0.0 5.0 0.0 565,112.2 31,267.4 11,236.6 0.0 63.8 33.0 0.0 0.0 30.8	27.4 0.0 0.0 27.4 0.1 21 0.0 6.3 0.0 0.0 540,870.5 34,739.6 10,432.7 0.0 65.2 33.5 0.0 0.0 31.7	6.2 0.0 0.0 0.0 6.1 0.4 0.3 0.0 5.4 0.0 0.0 565,112.2 31,290.0 11,252.3 0.0 86.4 54.5 0.0 0.0 31.9	28.1 0.0 0.0 28.0 0.3 21.0 0.0 6.7 0.0 540,870.3 34,745.2 10,432.7 0.0

Indicator	DESCRIPTION	DISCLOSURE LEVEL	Report section/description
EN29	Monetary value of significant fines and total number of non-monetary sanctions for non- compliance with environmental laws and regulations	Disclosed	In 2015, the total value of material fines for non-compliance with environmental regulations issued to PJSC Uralkali totalled 100,000 roubles. The Company did not receive non-monetary sanctions. There were three cases where mechanisms of dispute resolution were utilised.
EN31	Total environmental protection expenditures and investments by type	Disclosed	

CURRENT EXPENSES ON ENVIRONMENTAL	P	JSC URALKALI TOTAL	GROUP TOTAL	
PROTECTION, THOUSAND ROUBLES	REPORTING YEAR	Previous year	REPORTING YEAR	Previous year
air protection and climate change mitigation	278,603	243,212	288,941	261,052
waste water collection and treatment	163,595	140,83	256,624	229,456
waste disposal	850,288	631,542	1,121,840	854,18
protection and remediation of land, surface water and groundwater	5,223	15,579	6,107	15,757
environmental protection against noise, vibration and other kinds of physical impact	0	0	15	0
conservation of biodiversity and natural area protection	0	4	0	4
radiation environmental safety	0	0	0	0
research and development activities to reduce negative anthropogenic impacts on the environment	10,838	10,791	10,838	10,916
other environmental protection activities	8,647	7,812	8,659	7,937
Total, thousand roubles	1,317,194	1,049,770	1,693,022	1,379,302

INDICATOR DESCRIPTION DISCLOSURE LEVEL REPORT SECTION/DESCRIPTION

LABOUR RELATION PRACTICES AND DECENT WORK

LA1 Total number and rates of new employee hires and employee turnover by age group, gender and region Our people

		P	JSC URALKALI TOTAL		GROUP TOTAL
		REPORTING YEAR	Previous year	REPORTING YEAR	PREVIOUS YEAR
Total number of new employees	Under 30	1,073	973	1,576	1,577
employed by the Company during the	30-50 years-old	725	521	1,398	1,202
reporting period	Above 50	122	159	277	358
Total number of new employees who	Under 30	273	329	379	442
resigned from the Company during the	30-50 years-old	85	72	204	194
reporting period	Above 50	30	35	54	68
Proportion of new employees who	Under 30	0.024	0.029	0.018	0.021
resigned from the Company during the	30-50 years-old	0.007	0.006	0.010	0.009
reporting period	Above 50	0.003	0.003	0.003	0.003

INDICATOR	DESCRIPTION	DISCLOSURE LEVEL	Report section/description
LA2	Benefits provided to full-time employees that are not provided to temporary or part-time employees, by significant operations	Disclosed	Our people

	PJSC Uralkali Total		GROUP TOTAL	
	REPORTING YEAR	Previous year	REPORTING YEAR	Previous year
Life insurance programme				
The total number of employees insured under life insurance contracts (pers.)	9,811	9,914	7,021	8,005
Health/VHI				
The total number of employees insured under VHI contracts (pers.)	11,629	11,363	8,907	9,850

Indicator	DESCRIPTION	DISCLOSURE LEVEL	REPORT SECTION/DESCRIPTION	
LA4	Minimum notice periods regarding operational changes, including whether these are specified in collective agreements	Disclosed	Pursuant to Russian law, the Company shall provide its employees with official notice of any changes in advance. The minimum noti period regarding significant operational changes shall be two mor as defined by the Russian Labour Code. Additional information is provided via the Company's internal media channels.	
LA5	Percentage of workforce represented in formal joint management worker health and safety committees	Disclosed	 The Joint management and employees Committee on health and safety operates at Company level and at the level of its subdivision. The percentage of workers represented in Joint management and employees Committees is 5,34% 	
LA6	Worker health and safety committees, by region and by gender	Disclosed	Health and safety	
			GROUP TOTAL	
			Reporting year Previous	YEAR
Occupational d	isease rate		0.024	0.03
Indicator	DESCRIPTION	DISCLOSURE LEVEL	Report section/description	
LA8	Health and safety topics covered in formal agreements with trade unions	Disclosed	 Formal agreements with trade unions cover health and safety iss Occupational Safety Commission was established. Documents (agreements) signed by the Company covering healt and safety issues - Collective Bargaining Agreement, Occupation. Safety Agreement, Resolution on Occupational Safety Commissie During the reporting period, the Company had agreements with trade unions. 	th nal ion.
LA9	Average hours of training per year per employee by gender, and by employee category	Disclosed	Our people	
LA11	Percentage of employees receiving regular performance and career development reviews, by gender and by employee category	Disclosed	Our people The Group conducts regular performance reviews (97.3% of employees are assessed based on KPIs). The KPI system covers al categories of Group employees, including white-collars. KPIs are determined based on the Company's goals and objectives. The Company works on career planning and development for employ as part of its Candidate Pool and Successor preparation projects. Approximately 8% from the previous candidate pool were appoin for senior positions in 2015. Performance reviews for white-collar employees are conducted monthly and annually based on the KPIs, depending on the resul achieved by the subdivisions and individual employees. Performance reviews for blue-collar employees are conducted ba on the subdivision performance.	yees inted
LA16	Number of grievances about labor practices filed, addressed, and resolved through formal grievance mechanisms	Disclosed	Uralkali Group is a social responsible company, strictly following the laws of the Russian Federation. Pursuant to the Labour Code the Russian Federation, the Company has the following grievance mechanisms: Labour Dispute Committee (11 appeals) court (10 appeals) labour inspection (2 appeals) The total amount of grievances about labour practices submitted vofficial grievance mechanisms during the reporting period is 23.	e of ce
CATEGORY: S	OCIETY			
SO1	Percentage of operations with implemented local community engagement, impact assessments, and development programmes	Disclosed	Our communities PJSC Uralkali in 2015	
SO3	Total number and percentage of operations assessed for risks related to corruption and the significant risks identified	Partially disclosed	Corporate governance	
SO4	Communication and training on anti-corruption policies and procedures	Disclosed	Our priorities, Stakeholder engagement, Corporate governance	

Information sharing of the Company's current policies and methods of corruption prevention	Members of governance bodies	Employees	BUSINESS PARTNERS
Number of employees informed about the Company's current policies and methods of corruption prevention	3,467	17,122	21,429
Percentage of employees informed about the Company's current policies and methods of corruption prevention	100%	100%	100%
TRAINING IN POLICIES AND METHODS OF CORRUPTION PREVENTION	Members of governance bodies	Employees	BUSINESS PARTNERS
Total number of employees trained in policies and methods of corruption prevention	3,467	2,251	27
Percentage of employees trained in policies and methods of corruption prevention	100%	10.9%	0.1%

Indicator	DESCRIPTION	DISCLOSURE LEVEL	Report section/description
SO8	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations	Disclosed	The Company was not subject to any significant fines for non-compliance with laws and regulations in 2015.
CATEGORY: P	RODUCT RESPONSIBILITY		
PR1	Percentage of significant product and service categories for which health and safety impacts are assessed for improvement	Disclosed	What is potash and why is it important?

In 2015, the Company continued its cooperation with a leading Russian research and development institute for vegetable farming – the All-Russian Research and Development Institute for Vegetable Farming – and conducted a year-long scientific and production experiment in 6 regions of the Russian Federation (Moscow region, Voronezh region, Rostov region, Volgograd region, Altai Krai, Primorsky Krai). The scientists studied the effect of potassium chloride on the yield of 5 vegetable and 3 gourd crops. Potassium was proved to have a positive impact on yield increases and the commercial quality of goods (sugar and vitamin C content, root crop quality).

In 2015, the Company completed main tests as part of a pilot project in the Russian Federation together with the International Plant Nutrition Institute (IPNI). During 3 years, the scientists studied the effect of potassium chloride on the yield of 3 top crops and its aftereffect in a variety of climatic and soil conditions. Based on the results of the research, the final report was prepared and the scientists started developing recommendations regarding the use of potassium fertilisers in intensive farming systems. The data obtained proves the positive impact of potassium, particularly, on simultaneous quality increases in sugar beet and spring wheat

In 2015, the Company continued its agricultural programmes in export markets. It initiated testing of the impact of potassium on certain economically significant crops in tropical and subtropical zones (Vietnam, Indonesia). Farm scale trials of vegetable crops (tomatoes, sunflower) in China showed excellent results. The group of scientists completed their testing of the effectiveness of intensive farming systems with no potassium nutrition ("potassium holidays") in Brazil.

PR3	Type of product and service information required by the organization's procedures for product and service information and labeling, and percentage of significant product and service categories subject to such information requirements	Disclosed	
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The quality requirements for finished products are set according to technical specifications developed for each product type. The quality of finished products is ensured by processes in line with regulations for manufacturing processes developed and approved according to established procedure.

The quality control department conducts production control and final control of finished products pursuant to regulations for manufacturing processes. All control procedures, from sampling to analytical testing, are formalised: activities are conducted pursuant to guides and procedures.

In 2012, the Company's Department for Research and Control of Product Quality (DRCPQ) laboratory obtained regular accreditation for technical competence. Thus, the DRCPQ confirms the work quality of PJSC Uralkali's products control, as defined by the accreditation scope. In 2015, a supervisory audit was conducted with no significant observations identified.

In 2012, the DRCPQ completed implementation of the laboratory information management system (LIMS). The LIMS's database is regularly updated for the purposes of various reports preparation, including based on I 02.2.3-2011 "Guide for statistical data analysis to assess the configuration and stability of specifications for products, processes and environmental aspects". Technical personnel and information consumers are getting reliable and unaltered product quality information.

The Laboratory of the All-Russian Research and Development Institute for Vegetable Farming conducts work to ensure comprehensive quality control and product properties research during all the transshipment stages.

PR5	Results of surveys measuring customer satisfaction	Disclosed	Chairman of the CSR Committee statement

- The Company conducts an annual consumer survey in the domestic and foreign potassium chloride markets in order to assess the degree of satisfaction of our partners and identify opportunities for improvement. The Company acquires information through a customer questionnaire survey. The survey takes into account commercial aspects, product quality indicators, as well as the terms of delivery and packaging. For quantitative assessment, the customer satisfaction index is used. A Customer Satisfaction Report is drawn up based on the results of the assessment.
- According to the survey results, the customer satisfaction index for potassium chloride (major product) in domestic and foreign markets was 92% and 95%, respectively.

PR9	Monetary value of significant fines for non- compliance with laws and regulations concerning the provision and use of products and services	Disclosed	The Company was not subject to any significant fines for non-compliance with laws and regulations concerning the provision and use of products and services in 2015.
MM9	Sites where resettlements took place, the number of households resettled in each, and how their livelihoods were affected in the process	Disclosed	Our communities PJSC Uralkali in 2015